

Pragati Software Pvt. Ltd.

312, Lok Centre, Marol Maroshi Road, Marol, Andheri-E, Mumbai.
Tel: (022)- 2850 15 83 • Fax: (022) 2852 73 88, Email: pragatisoftware@vsnl.com

Course contents: Exchange 2000 Admin.

Duration : 3 days

- * **Introduction to Microsoft Exchange 2000**
 - Exchange 2000 Product Offerings
 - Integration with Windows 2000
 - Administrative Capabilities
 - Message Routing Capabilities
 - User Capabilities
 - Developer Capabilities

- * **Installing Microsoft Exchange 2000**
 - Exchange and Windows 2000
 - Preparing to Install Exchange 2000
 - Installing Exchange 2000
 - Default File Locations and Share-Point Permissions
 - Troubleshooting Installation Options

- * **Administering Microsoft Exchange 2000**
 - Introduction to Administrative Utilities
 - Introduction to Exchange System Manager
 - Managing Administrative Security
 - Creating and Configuring Administrative Groups
 - Using Exchange 2000 System Policies
 - Administering Exchange 2000 Address Lists

- * **Creating and Managing Storage Groups and Stores**
 - Storage Groups
 - ESE Features of Exchange 2000
 - Creating Storage Groups
 - Creating Stores
 - Managing Storage Groups and Stores

- * **Creating and Managing Recipient Objects**
 - Creating Recipient Objects
 - Configuring Recipient Objects
 - Managing Recipient Objects
 - Making Bulk Changes to the Directory
 - Configuring Policies

- * **Creating and Managing Public Folders**
 - Introduction to Public Folders
 - Configuring Public Folder Permissions

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- Managing Public Folder Replication
- Replicating Public Folders
- Setting Public Store Policies

- * **SMTP in Microsoft Exchange 2000**
 - Introduction to SMTP
 - Configuring multiple SMTP Domain Names
 - Configuring an SMTP virtual server
 - Configuring an SMTP connector
 - Troubleshooting SMTP connectivity

- * **Message Routing in Microsoft Exchange 2000**
 - Message Routing and Routing Groups
 - Connecting Routing Groups
 - Determining Link Status
 - Routing Messages

- * **Message Flow in Microsoft Exchange 2000**
 - Message Flow Architecture
 - Working with Failed Links
 - Message Tracking

- * **Configuring Internet Protocols**
 - IIS Integration with Exchange 2000
 - Examining Client Connectivity and Security
 - Kerberos Authentication
 - Front-End/Back-End Server Configuration and Security
 - Configuring NNTP Services
 - Troubleshooting Client Connectivity by Using Telnet

- * **Accessing Microsoft Exchange 2000 with Outlook Web Access**
 - Examining Outlook Web Access Components and Process
 - Configuring an HTTP Virtual Server
 - Securing Outlook Web Access Communication

- * **Configuring Instant Messaging**
 - Introduction to Instant Messaging
 - Basics of Instant Messaging
 - Instant Messaging Terminology
 - Instant Messaging Components
 - Installing and Configuring Instant Messaging
 - Instant Messaging Operations and Considerations
 - Best Practices

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- * **Monitoring Microsoft Exchange 2000**
Tools for Monitoring Exchange 2000
Monitoring Exchange 2000 by Using The Performance Console
Monitoring Exchange 2000 by Using Monitoring And Status
Logging and Viewing Diagnostic Data

- * **The Microsoft Exchange 2000 Challenge**
The Exchange 2000 Challenge is an activity used to review the entire course and inspire classroom discussions.