

# BusinessObjects Enterprise XI R1/R2: Administering Servers (RevA)

## SA310R2

### Course Description

This three-day instructor-led course explains and demonstrates what each server component in BusinessObjects Enterprise does and how it is configured. You will install and configure each component and learn how information flows from server to server for system processes such as logging on to the system, scheduling reports and viewing reports. You will learn to use the Central Management Console (CMC) and the Central Configuration Manager (CCM) to manage and configure the servers and will also practice troubleshooting system problems when they arise.

The business benefit of this course is that it provides a foundation for System Architects/ Administrators who are responsible for setting up and maintaining a BusinessObjects Enterprise platform

### BusinessObjects XI R1 and BusinessObjects XI R2

In order to accommodate both XI R1 and XI R2 audiences, this course addresses the functionality of XI R1 while identifying XI R2 content using the BusinessObjects XI Release 2 to help students differentiate between the content that does not apply to XI R1 audiences.

### Course Audience

The target audience for this course is System Architects/ Administrators who are responsible for setting up and maintaining a BusinessObjects Enterprise platform.

### Course Topics

#### Lesson#1 - BusinessObjects Enterprise Architecture

- Understanding Business Intelligence
- Understanding the BusinessObjects Enterprise architecture
- Information process flows in BusinessObjects Enterprise

#### Lesson#2 - Preparation and Installation of BusinessObjects Enterprise

- Preparing and installing BusinessObjects Enterprise

### **Lesson#3 - Performing Common Server Management Tasks**

- Describing server management tools
- Using the Central Configuration Manager (CCM) to manage servers
- Using the CMC to manage servers

### **Lesson#4 - Managing the Web Application Services**

- The web application services
- Configuring the Java Web Application Server and the Java Web Component Adapter
- Configuring the .NET Web Application Server and the .NET Web Component Adapter
- Configuring the web application services to communicate across a firewall

### **Lesson#5 - Managing the Central Management Server and the Repository**

- The role of the Central Management Server (CMS)
- Migration and backup of CMS system data
- Clustering Central Management Servers
- Managing auditing

### **Lesson#6 - Managing the File Repository Servers**

- The role of the File Repository Servers
- Configuring the File Repository Servers

### **Lesson#7 - Managing the Crystal Reports Servers**

- The roles of the Crystal Reports servers
- Configuring the Crystal Reports Servers
- How to set and run a schedule for a report

### **Lesson#8 - Working with List of Values (LOV) Objects**

- The role of the LOV Job Server and LOV objects
- Configuring the LOV Job Server
- How LOV objects are processed

### Lesson#9 - Managing the Web Intelligence Servers

- The role of the Web Intelligence servers

### Lesson#10 - Managing the Desktop Intelligence Servers

- Responsibilities of the Desktop Intelligence servers
- Configuring the Desktop Intelligence Report server
- Configuring the Desktop Intelligence Cache server
- Publishing Desktop Intelligence documents
- Using 3-tier Desktop Intelligence mode

### Lesson#11 - Managing the Destination Job Server

- The role of the Destination Job Server
- Configuring the Destination Job Server
- Setting a schedule to send an object or instance to a destination

### Lesson#12 - Managing the Program Job Server

- The role of the Program Job Server
- Configuring the Program Job Server
- How scheduled programs are processed

### Lesson#13 - Managing the Event Server

- Understanding events in the BusinessObjects Enterprise
- Responsibilities of the Event Server
- Configuring the Event Server

### Lesson#14 - Managing Server Groups

- Understanding server groups
- Creating server groups

### Lesson#15 - Troubleshooting BusinessObjects Enterprise

- Troubleshooting BusinessObjects Enterprise

#### Take it Online

Interested in online courses?  
Visit the Business Objects Learning Network:

<http://www.businessobjects.com/services/training/elm/default.asp>

## Prerequisite Education

To be successful, you must have attended the following offerings or have the equivalent knowledge:

- BusinessObjects Enterprise XI R1/R2: Administering Users and Content with the CMC (SA210R2)

## Prerequisite Knowledge/Experience

To be successful, you must have working knowledge of:

- Tasks involved in supporting BusinessObjects Enterprise users and groups access corporate data through InfoView
- BusinessObjects Enterprise account management

- BusinessObjects Enterprise content management
- BusinessObjects Enterprise security concepts
- BusinessObjects Enterprise InfoView
- NT enterprise security concepts (global & local groups and directory structure)

## Additional Education

To be successful, you are recommended to attend the following offerings:

- Understanding the BusinessObjects XI R2 Platform Recorded Webinar Series – SA150rwR2
- BusinessObjects Enterprise XI R1/R2: Designing & Deploying a Solution – Windows SA410R2 (Instructor-led) or SA410eR2 (eLearning)

## Delivery & Duration

The instructor-led offering is a three-day course.

## Applicable Certification

This course is a core course in the BusinessObjects Enterprise Certified Professional: BusinessObjects Enterprise XI certification.

## More Information

Visit <http://www.businessobjects.com/services/training/default.asp>.

Americas  
Tel: +1 866 665 4176

Europe  
Tel: +33 1 41 25 21 21

Asia-Pacific  
Tel: +65 6887 4228

Japan  
Tel: +81 3 5447 3900



[www.businessobjects.com](http://www.businessobjects.com)

Copyright © 2005 Business Objects. All rights reserved. Part # IS000-X  
Last modified: June 15, 2006